

The Pre Hospital Communication Guide

Developed by The London Ambulance Service NHS Trust and The Clear Communication People Ltd.

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Who the book is aimed at:

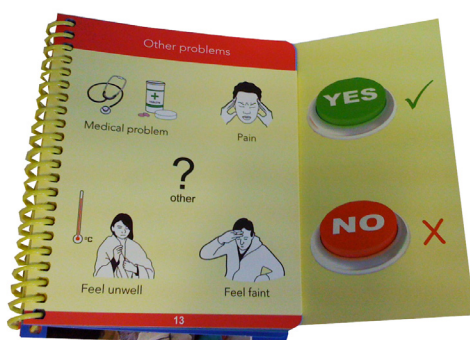
The book is a tool for ambulance staff to use to help them to communicate with people they need to assist.

This could include:

- People for whom English is not their first language
- People who are Deaf or hearing impaired
- People with learning disabilities.
- People whose illness or injury affects their communication.

People need to be aware that some of the pages in the book have images of very personal health issues.

This book is not intended to be used as a communication book by people without medical training.



The book aims to help the patient to communicate, and the ambulance staff to give information to the patient.

There are sections on:

- finding out personal details and medical history
- what caused the injury / illness
- symptoms and treatments

The 'Yes/No' fold out page helps to ask for consent and check understanding.

Copies of the book - Copies are available for £15 each

The book is printed on special waterproof, non tear paper and wirebound. 7000 copies of the book have been produced for use by The London Ambulance Service NHS Trust.

Copies are available for £15 each including delivery. Prices for bulk orders will be calculated individually and will be significantly cheaper.

Email: products@communicationpeople.co.uk for more information